

March 20th, 2020

Operations during the Coronavirus Crisis

To our Clients, Colleagues, and Friends –

People first: As of right now, all members of the MB Davis Group family are healthy, and we're not aware of anyone in our professional or personal circles who is sick. However, given the expected rise in cases and the nature of this disease, we're taking all necessary steps to protect ourselves, our families, and our communities. I urge you to do the same. Stay home if you can, and please make special efforts to protect the elderly and those in your families who may have underlying health conditions.

MB Davis Group has been operating off-site since the crisis started. We've had protocols for off-site operations for quite some time, mostly in preparation for hurricanes. Obviously, we've cancelled all face-to-face meetings, but we're otherwise working full-time. Please continue to contact us as you typically would, through phone, email, and text.

Insurance is a vital service, and we understand how important our work is for you and your business, particularly during this crisis. As we all work to get through this together, we'll make every effort to provide you with the service-excellence that you've come to expect.

There is a lot of information being published now about insurance and coronavirus. There is also a lot of uncertainty, and frankly, right now the insurance industry is not sure how it will respond to many of the inevitable claims. I'll be posting links to various articles and resources on our website, www.mbdgrp.com/coronavirus, and we'll continue to provide information as coverage positions become clearer. Naturally, please contact me if you have specific questions on how your insurance coverage will respond to claims at your business.

Please continue to protect yourselves, your families, your colleagues, and your communities. We'll get through this together.

Sincerely,

Mitchell B. Davis

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MBD/pod